



# case study

## Centralizing Exterior Maintenance & Activating Savings

Streamline Facilities was hired by a leading Quick Service Restaurant franchisee to centralize exterior maintenance across Florida and Georgia. We handled landscaping, mulching, irrigation, pressure washing, and repairs, ensuring consistency and a professional appearance. By consolidating services, we streamlined operations, reduced administrative tasks, and improved efficiency and brand consistency across all locations.



### Objectives

Our objective was to achieve brand uniformity across all locations while reducing administrative burdens. By centralizing exterior maintenance, we ensured consistent quality and simplified invoicing and compliance, saving the client time and resources.



### Solutions

We reduced the administrative burden by creating a unified scope of work, centralizing all exterior maintenance under one team. This streamlined invoicing, service verifications, and compliance, ensuring consistent quality while cutting down on the client's workload.



# One team

## Centralized Trades

### PROJECT DESCRIPTION

A leading Quick Service Restaurant franchisee contracted Streamline Facilities with hundreds of locations across Florida and Georgia to centralize and manage all exterior maintenance functions. Our services included landscaping, mulching, irrigation system management, window washing, and pressure washing, ensuring each location maintained an inviting and professional appearance. Additionally, we handled miscellaneous repairs such as fencing, post-storm cleanups, and asphalt repairs. By consolidating these services, we ensured consistency and efficiency across all sites, helping the franchisee maintain high standards of exterior maintenance, operational readiness, and a positive customer experience.

**LEADING NATIONWIDE  
QUICK SERVICE RESTAURANT**

**STREAMLINE**  
FACILITIES SOLUTIONS



**STREAMLINE**  
FACILITIES SOLUTIONS

**(860) 249-1255**

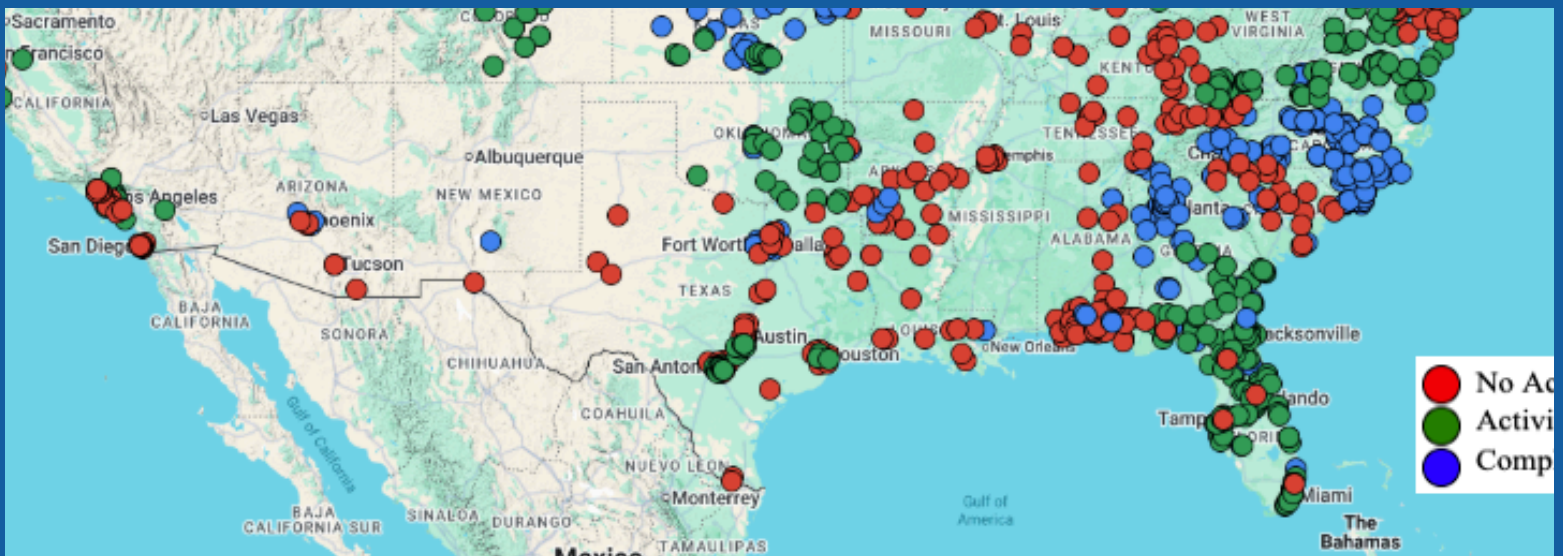
**streamlinefacilities.com**



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Turf In Good Condition?	Yes
Shrubs & Tree's Well Groomed?	Yes
Any Irrigation Issues Noticed?	No
Fence & Gates In Good Condition?	Yes
Asphalt & Concrete Condition	Yes



## IMPLEMENTED REAL-TIME MAPPING

We implemented a real-time Work Order Management System with live check-ins/check-outs, before-and-after photos, and a map-based interface similar to Google Maps, giving clients full visibility across all locations.

- ✓ Real-time w/ check-in & out
- ✓ Before & After Time Stamped Photos
- ✓ Detailed Service Reports
- ✓ 24/7 Access to tool
- ✓ Customizable to client operations

# Value add



## Economy of Scale

Leveraged our network to activate savings and best field prices



## Reduced Admin

Less invoices, less vendor management = time savings



## One Team

One dedicated team for all communication and escalations

Streamline Facilities created a unified scope of work for this QSR client, ensuring brand consistency across exterior maintenance services, including landscaping, mulching, irrigation management, pressure washing, and repairs. Previously, the client managed over 30 contractors, leading to inconsistent service and a heavy administrative burden, with numerous invoices and service verifications each month. By centralizing these tasks with one team, we streamlined operations and saved the client tens of hours each month. Additionally, from a risk and compliance standpoint, the client now only needs to ensure Streamline carries the appropriate liability insurance, further simplifying their processes and reducing overhead.